

STUDENT SERVICES UNDER COVID RESTRICTIONS

Updated 9/9/20

ACADEMIC ADVISING

The mission of the Academic Advising Office is to create an inclusive environment that empowers undergraduate students to successfully transition into college, take ownership over their education, pursue academic interests, engage in learning, and develop a comprehensive network of resources to persist to graduation. (Undergraduate students only)

Hours: M-F, 8:00 a.m. - 4:30 p.m.

du.edu/studentlife/advising/

advising@du.edu

303-871-2455

Academic Advisors are available for scheduled appointments during the week or online drop-in appointments Monday & Wednesday from 1:30-4:00 p.m.

ACADEMIC COACHING

Academic Coaching is an opportunity where you can meet one-on-one with a trained Academic Coach to improve your performance in college. The topics we'll cover together include: goal setting, time management, stress management, study skills, discovering your strengths, and connecting you to additional resources. (Undergraduate students only)

du.edu/studentlife/advising/successresources

ace@du.edu

303-871-2455

You can schedule your remote academic coaching appointment [here](#)

CAREER AND PROFESSIONAL DEVELOPMENT

Career & Professional Development is here to help you leverage your academic studies to take the next step in your career. Most of the services are free to all DU students--on-campus or online.

Hours: M-F, 8:00 a.m. - 4:30 p.m.

<https://career.du.edu/>

career@du.edu

303-871-2150

Virtual Quick Question Hours: Tuesdays, [Zoom](#) 11am - 1pm & Fridays, [Zoom](#), 9am - 11am

DISABILITY SERVICES PROGRAM

The Disability Services Program (DSP) is dedicated to giving students with disabilities an equal opportunity to participate in the University's programs, courses and activities. DSP provides accommodations at no cost to any student who has a documented disability as required by the Americans with Disabilities Act and Section 504 of the Rehabilitation Act.

Hours: M-F, 8:00 a.m. - 4:30 p.m.

du.edu/studentlife/disability-services/

dsp@du.edu

303-871-3241

Virtual Drop-In hours via [Zoom](#): Monday - Friday from 10:00 am - 11:00 am and 1:00 pm - 2:00 pm MST.



UNIVERSITY of
DENVER

LEARNING EFFECTIVENESS PROGRAM

The Learning Effectiveness Program (LEP) at the University of Denver provides individualized support for neuro diverse learners with Specific Learning Disabilities, Attention Deficit/Hyperactivity Disorder (ADHD), students on the Autism Spectrum, and/or students who have a history of learning differences.

Hours: M-F, 8:00 a.m. - 4:30 p.m.
du.edu/studentlife/learningeffectiveness/
lep-info@du.edu
303-871-2372

Please contact LEP via email for additional help or questions.

THE WRITING CENTER

In their free 45-minute consultations, Writing Center staff work with writers individually and in groups to discuss their work and to help them hone their skills and practices, with an eye both on the texts at hand and on the writers' goals and needs.

Hours: M-F, 8:00 a.m. - 4:30 p.m.
du.edu/writing/writingcenter/
wrc@du.edu
303-871-7456

To make an appointment, go to du.mywconline.com

THE RESEARCH CENTER

The Research Center should be a student's first point of contact for questions about locating books, finding articles on a specific topic, or using electronic resources.

Hours: M-F, 8:00 a.m. - 4:30 p.m.
<https://library.du.edu/research/>
research@du.libanswers.com
303-871-2905

For more in-depth assistance, one-on-one research consultations are available for current DU students, faculty, and staff on a drop-in basis or by appointment.

THE MATH CENTER

The Math Center provides a place to study, to do homework, and to ask questions.

Mon -Fri 9:00 am - 5:00 pm, and Sun 12:00 pm - 5:00 pm,
<https://portfolio.du.edu/mathcenter>
Virtual Tutoring: <https://udenver.zoom.us/j/97617797780>

THE SCIENCE AND ENGINEERING CENTER

The Science and Engineering Center is a collaborative space staffed by undergraduate and graduate learning assistants (LAs) trained to assist students with first and second year biology, chemistry, physics, and engineering lecture and laboratory courses.

The hours of service we provide vary by discipline. Please see [subject tabs](#) for more details.

<https://portfolio.du.edu/sec>
debbie.mitchell@du.edu

Each discipline has its own Zoom room for appointments.

THE CENTER FOR WORLD LANGUAGES AND CULTURES

The Center for World Languages & Cultures offers a wide variety of programs and languages to best suit students' unique academic, professional and personal interests. The CWLC additionally offers language tutoring and advising to all students, faculty, and staff.

du.edu/cwlc/
cwlc@du.edu
303-871-4601

Anderson Academic Commons, Room 336

Tutoring all quarters in the Language Center on the main floor of the AAC

DU LIBRARIES

The University of Denver Libraries strive to provide outstanding collections and services to the University community.

Hours: M-F, 8:00 a.m. - 4:30 p.m.

<https://library.du.edu/index.html>

<https://libraryhelp.du.edu>

Now offering [curbside pick-up of print materials](#) from the AAC.

STUDENT OUTREACH AND SUPPORT (SOS)

Student Outreach & Support (SOS) helps students succeed by connecting them to resources, developing a plan of action to meet their goals, and navigating challenging situations.

du.edu/studentlife/studentsupport/care@du.edu
303-871-4724

HEALTH AND COUNSELING CENTER (HCC)

The University of Denver Health and Counseling Center is an integrated health and counseling center that is designed to meet our students needs while providing quality health care services.

du.edu/health-and-counseling-center/info@hcc.du.edu
303-871-2205

Medical appointments are available in-person and via telehealth. Use the [MyHealth portal](#) to schedule telehealth medical appointments. If you have urgent medical concerns or questions regarding the COVID-19 we are requesting students call the 303-871-2205 BEFORE making or coming in for an appointment.

MYSSP: TELEMENTAL HEALTH

Students, faculty, and staff can also access helpful articles and videos focused on well-being and success here at The University of Denver. The My SSP app and support provided are free of cost to the DU community.

Reference the video [here](#) for any questions you may have regarding the Telemental Health App.

CENTER FOR ADVOCACY, PREVENTION, AND EMPOWERMENT (CAPE)

CAPE supports survivor healing by providing advocacy and support for survivors of sexual assault, relationship violence, stalking, and sexual harassment.

du.edu/cape
cape@du.edu
303-871-3853 *leave a message and a safe phone number, and CAPE will call you back asap
Schedule Online: through your [MyHealth Portal](#)

COLLEGIATE RECOVERY COMMUNITY (CRC)

The DU Collegiate Recovery Community is a peer-driven community of support for students in recovery from substance use disorders. The community seeks to support and protect students' long-term recovery through programming focused on peer support, recovery coaching, academic guidance, health and wellness activities, leadership development, and service opportunities.

du.edu/health-and-counseling-center/collegiate-recovery/recovery@du.edu
(303) 871-3699

DU FOOD PANTRY

The DU Food Pantry exists as a free and open resource for anyone with a DU ID number to supplement their weekly food supply in times of need. Please note that the Food Pantry is not available for students in quarantine or isolation.

Pickups: Tuesdays 4pm-8pm during classes and 2pm-6pm during breaks, Centennial Towers

du.edu/sustainability/content/sustainability-du-food-pantry

foodpantry@du.edu

Request your box [HERE](#)

CAMPUS SAFETY

The Division of Campus Safety provides essential services to keep our community safe with both emergency and non emergency response. Officers also provide opportunities for the DU community for educate themselves about safety related issues, with community trainings including first aid/cpr/aed training, self defense classes, R.A.D. training, mace training and fire extinguisher training.

du.edu/campussafety/

Emergency Phone: 303-871-3000

General Inquiries Phone: 303-871-2334

THE CULTURAL CENTER

The Cultural Center challenges the University of Denver community to create a campus climate that ensures all of its members are valued, supported and thrive by embracing and engaging our social identities.

du.edu/culturalcenter/

cmeinfo@du.edu

303-871-3111

ACCESS AND TRANSITIONS PROGRAMS

Access and Transitions provides support for pathway program, first-generation, minoritized, and other underrepresented students by creating community, activities offering mentorship, hosting academic success workshops, promoting leadership development, providing resource referrals and sharing potential scholarship support

du.edu/studentlife/access-and-transitions/

anthea.johnson@du.edu

303-871-1250

LGBTIQ&A PROGRAMS AND SERVICES

The Cultural Center's LGBTIQ&Ally Services supports and empowers our LGBTIQ&A communities as they thrive, succeed, and help make DU inclusively excellent!

du.edu/culturalcenter/gender-sexuality/

cody.ortiz-oldham@du.edu

303-871-3061

SPIRITUAL LIFE

Spiritual Life is available to all members of the DU community on issues ranging from interfaith dialogue to spiritual care and counseling.

Hours: M-F, 8:00 a.m. - 4:30 p.m.

du.edu/culturalcenter/spiritual-life/

cmeinfo@du.edu

303-871-3111

VETERAN'S SERVICES

The Veterans Services Office vision and mission is to support our Veterans through exceptional programming.

du.edu/veterans/

veterans@du.edu or Damon.Vine@du.edu

303-871-4878

INTERNATIONAL STUDENT AND SCHOLAR SERVICES (ISSS)

International Student and Scholar Services (ISSS) supports internationalization at the University of Denver by serving as a resource to students, faculty, and staff in meeting the needs of the international community on campus.

du.edu/iss/
iss@du.edu
303-871-4912

REGISTRAR

The Office of the Registrar, an administrative service center for the University of Denver community, takes an active role in assisting students and faculty with registration and advising by providing the tools needed to review academic progress, create class schedules and successfully register for classes.

Hours: M-F, 8:00 a.m. - 4:30 p.m.
du.edu/registrar/
registrar@du.edu
303-871-4095

FINANCIAL AID

Financial Aid assists students with resources students need to complete the application process, understand financial aid packages and manage unmet costs.

Hours: M-F, 8:00 a.m. - 4:30 p.m.
du.edu/admission-aid/financial-aid
finaid@du.edu
303-871-4020

BURSAR

The Bursar's Office is responsible for the collection and billing of tuition related charges and administering Federal Perkins Loans.

Hours: M-F, 8:00 a.m. - 4:30 p.m.
du.edu/bursar/
bursar@du.edu
303-871-4944: Phones will be down between the hours of 12-1PM



UNIVERSITY *of*
DENVER